Industry
Field Service

Customer
CSTK-Velociti, a 200 employee ADP customer which is the largest national reseller of ThermoKing commercial-grade refrigeration and APU systems.
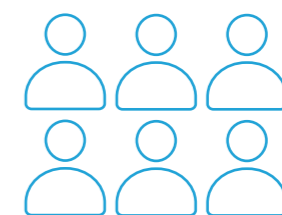
Customer need
CSTK needed a custom time & attendance and accountability solution for their field team that provided accurate GPS & Geofence verified information to their payroll and operations team.

New workflow with allGeo
allGeo worked with ADP to deploy an end to end time clocking solution that supports the following capabilities:

- GPS & Geofence time clocking at thousands of customer sites
- Automatic provisioning of these customer sites
- Live map to view teams status & communicate with them at any given time
- Automatic and manual travel logging
- GPS history trail reports
- Auto reminders for lunch breaks and job reminders
- Event alerts to the team for issues such as phone not responding or employee at a site for too long
- Editing time clock reports to fix errors
- Providing payroll ready information that syncs with their ADP account. The payroll info will be based on varying rates such as time spent within an employees home state vs an away state, time spent more than 25 miles from home vs in their home zone, add in lunch break if they have worked for over 6+ hours.
- Pulling customer information from Salesforce, their CRM of record, into the allGeo platform for work order assignments.

VELOCITI

200
Employees

Field Service

About allGeo

allGeo is a cloud-hosted, low IT/ low code field service automation platform that helps mid-size and Enterprise businesses achieve field service excellence through automation.

The allGeo platform helps businesses automate and customize their field service workflows to better manage and optimize their field operations, field employees and field assets. With allGeo, field service businesses can significantly reduce payroll and operations costs while improving productivity and accountability.

Widely deployed in industries such as facility management, construction, transportation, trade and home healthcare, the allGeo platform provides a suite of cloud, mobile and data tools that can be customized to fit different use-cases and integrates with leading Payroll, CRM, and ERP systems.

Contact Us

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